

**Hotel Q!**  
**Knesebeckstraße 67**  
**10623 Berlin**



**Christiani Wassertechnik**  
**Köpenicker Str. 154**  
**10997 Berlin**

**Re: Letter of recommendation from Hotel Q!**

Dear Mr. Christiani,

It is a pleasure for us to inform you that we have been very satisfied with the Vulcan descaling unit with which you have supplied us.

As we are engaged in the hotel business and committed to cleanness, doing our best endeavors to combat lime-scale is all the more important to us. In respect with the daily cleaning of the guest rooms as well as the hotel facilities in general it is of paramount importance to maintain a high level of cleanliness, and the unit you have provided us with helps us a lot to attain this goal.

The Vulcan S50 unit makes the daily cleaning of our hotel facilities easier and also allows us to save a lot on cleansing agents for it is no longer necessary to use as much of them as we used to before.

I would like to single out for praise the fact that the scale converted by this device no longer settles on fittings and panes of glass as it usually did before. Which enables us to maintain showers and fittings free of limescale without any trouble.

Therefore, our hotel will gladly recommend this unit to other clients. We would also like to thank you for granting us a trial period to test your device.

Yours sincerely,

Gordon Deckelmann  
Technical Director/ Maintenance